

**NHS ENGLAND & NHS IMPROVEMENT RESPONSE TO HEALTHWATCH  
LEICESTER AND LEICESTERSHIRE REPORT ON THE EXPERIENCE OF  
PATIENTS WITH A SPECIAL EDUCATIONAL NEED OR DISABILITY USING  
DENTAL SERVICES IN LEICESTER AND LEICESTERSHIRE.**

The Healthwatch Leicester and Leicestershire report can be accessed via the following link: <https://healthwatchll.com/wp-content/uploads/2020/09/FINAL-REPORT-SEND.pdf>

The Leicestershire, Leicester and Rutland Health Overview and Scrutiny Committee asked NHS England & NHS Improvement (NHSEI) to respond to the issues raised in the Healthwatch report. NHS England have provided the following statement.

**“NHSEI Midlands would like to thank Healthwatch for sharing the Using Dental Services with Special Educational Needs and Disabilities (SEND) Report for Leicester, Leicestershire and Rutland. We will undertake a thorough and robust review of this report to fully understand its content and inform commissioning decisions across the wider primary care dental and community dental services. We will liaise and engage with the Special Care Managed Clinical Network, Local Dental Committee and the Community Dental Services Provider regarding the recommendations and managing access for patients with special educational needs and disabilities.”**

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